



THE CLIMBERS SHOP & JOE BROWN

PRODUCT RETURNS FORM

Due to Health & Safety guidelines, any faulty items that are received dirty or in an un-hygienic state will not be processed and will be returned to the sender. For full details please refer to our terms and conditions on the website.

Your Details:

Name..... Return Date.....

Address

..... Postcode

Telephone..... Email

Order Details:

Transaction Number..... Date of Purchase

Product Details

Size..... Colour..... Product Code

NB: Please list any additional products on the reverse.

Reason for Return:

☐ Unsuitable ☐ Not as Expected ☐ No Longer Required ☐ Faulty

☐ Wrong Size ☐ Wrong Item Sent ☐ Arrived Damaged ☐ Other

Comments.....

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Action Required:

☐ Refund

☐ Warranty Return *

* Please check if item is covered under manufacturer's warranty. **Call us** on 01690 720304 to check if a warranty return is applicable.

Return Address:

Returns, Hooked on Granite Ltd, Capel Curig, Betws-y-Coed, LL24 0EN